

Cookie Policy

This Cookie Policy was last updated on 1 September 2025 and applies to citizens and residents of the European Economic Area.

1. Introduction

Our website <https://www.hanavolfova.com> (hereinafter referred to as the "website") uses cookies and other related technologies (for convenience, all technologies are referred to as "cookies"). Cookies are also placed by third parties we have engaged. In the document below, we inform you about the use of cookies on our website.

2. What are cookies?

A cookie is a small, simple file that is sent along with pages from this website and stored by your browser on your computer's hard drive or other device. The information stored in cookies may be returned to our servers or the servers of the relevant third parties during a subsequent visit.

3. What are scripts?

A script is a piece of program code that is used to make our website work properly and interactively. This code is run on our server or on your device.

4. What is a web beacon?

A web beacon (or pixel tag) is a small, invisible piece of text or image on a website that is used to track traffic on the website. For this purpose, various data about you is stored using web beacons.

5. Cookies

5.1 Technical or functional cookies

Some cookies ensure that certain parts of the website function properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This way, you do not have to repeatedly enter the same information when visiting our website, and items will remain in your shopping basket until you pay, for example. We may place these cookies without your consent.

5.2 Marketing/Tracking cookies

Marketing/tracking cookies are cookies or any other form of local storage that are used to create user profiles for the purpose of displaying advertising or tracking users on this website or across several websites for similar marketing purposes.

6. Placed cookies

Complianz

Functional, strictly necessary

Usage We use Complianz to manage cookie consent. [Read more](#)

Data sharing This data is not shared with third parties. For more information, please visit [Complianz Privacy Policy](#) .

Name

Expiration 365 days

Function Store ID of accepted cookie policy
Store cookie consent preferences

Elementor Statistical (anonymous)

Usage We use Elementor for content creation. [Read more](#)

Data sharing This data is not shared with third parties.

Name

Expiration Permanent

Function Store actions performed on the website

Other Marketing

Usage

Data sharing Data sharing pending verification

Name

Expiration Permanent

Function Store and track conversions

Other Statistical

Usage

Data sharing Data sharing pending verification

Name

Expiration 2 years

Permanent

10 minutes

1 day

1 minute

6 months

	session
Function	Store and count page views
	Store the calculation of days and time until purchase
	Store the number of service requests
	Store the keyword and search tool used
	Store visit time

WordPress Functional, essential

Usage We use WordPress for website development. [Read more](#)

Data sharing This data is not shared with third parties.

Name

Expiration Session
Persistent
1 year

Function Store browser details
Store user preferences
Obtain information about whether cookies can be placed
Retain logged-in users

Wordfence Functional, strictly necessary

Usage We use Wordfence to secure our website. [Read more](#)

Data sharing For more information, please visit [Wordfence Privacy Policy](#) .

Name

Expiration 1 day

Function Obtain information about whether the user is logged in

Other Purpose pending
determination

Usage

Data sharing Data sharing pending

Name

Expiration 365 days

Function

7. Consent

When you first visit our website, we will show you a pop-up window explaining cookies. By clicking "Save preferences", you express your consent to the use of the categories of cookies and add-ons described in the pop-up window and in this Cookie Policy. You can disable the use of cookies through your browser, but please note that our website may no longer function properly.

7.1 Managing consent settings

Functional

Technical storage or access is strictly necessary for the legitimate purpose of enabling the use of a specific service explicitly requested by the subscriber or user, or solely for the purpose of carrying out the transmission of a communication over an electronic communications network.

Marketing

Technical storage or access is necessary to create user profiles for the purpose of sending advertising or tracking the user on a website or several websites for similar marketing purposes.

8. Enabling/disabling and deleting cookies

You can automatically or manually delete cookies using your web browser. You can also specify that certain cookies may not be placed. Another option is to change your web browser settings so that you are notified each time a cookie is stored. For more information about these options, please refer to your browser's Help section.

Please note that our website may not function properly if all cookies are disabled. If you delete cookies in your browser, they will be placed again after your consent when you visit our website again.

9. Your rights regarding personal data

You have the following rights regarding your personal data:

- You have the right to know why your personal data is needed, what will happen to it and how long it will be stored.
- Right of access: You have the right to access your personal data that we hold.
- Right to rectification: You have the right to supplement, correct, delete or block your personal data whenever you wish.
- If you give us your consent to process your data, you have the right to withdraw this consent and have your personal data deleted.

- Right to transfer your data: You have the right to request all your personal data from the controller and transfer it in its entirety to another controller.
- Right to object: You may object to the processing of your data. We will comply with this if there are no legitimate reasons for processing.

To exercise these rights, please contact us. You will find our contact details at the bottom of this Cookie Policy. If you have a complaint about how we handle your data, we would like to hear about it, but you also have the right to lodge a complaint with the supervisory authority (the Office for Personal Data Protection).

10. Contact details

If you have any questions or comments about our cookie policy and this statement, please contact us using the following contact details:

Heal&Glow s.r.o.

Korunní 2569/108G

Prague – Vinohrady 101 00

Czech Republic

Website: <https://hanavolfova.cz>

Email: info@hanavolfova.cz

This Cookie Policy was synchronised with cookiedatabase.org on 10 July 2024.